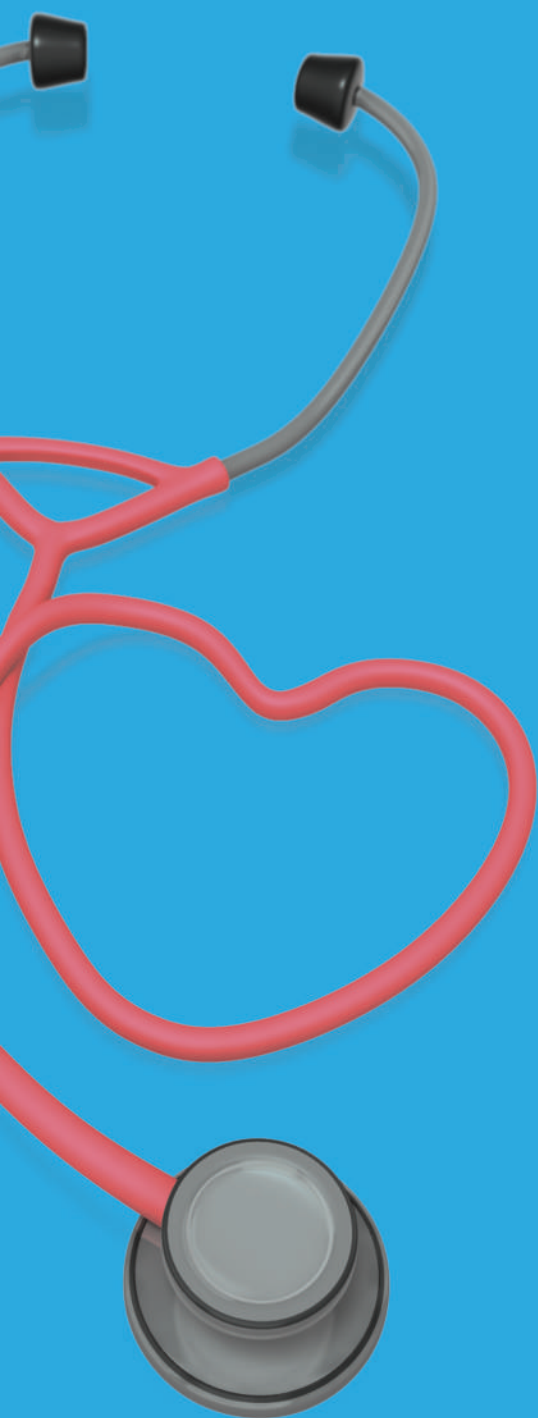




ANNUAL REPORT

BUILDING FOR A HEALTHIER CENTRAL FLORIDA

2015



THE MISSION OF
COMMUNITY HEALTH CENTERS
IS TO PROVIDE **QUALITY** AND
COMPASSIONATE PRIMARY
HEALTHCARE SERVICES TO
CENTRAL FLORIDA'S DIVERSE
COMMUNITIES.

HEALTH SERVICES OFFERED



Family Medicine



Internal Medicine



Pediatric Medicine



Obstetrics



Gynecology



Optometry



Behavioral Health



Adult Dentistry



Pediatric Dentistry



Pharmacy



Family Planning



Lab



X-Ray

CHIEF EXECUTIVE OFFICERS' REPORT



A MESSAGE FROM PRESIDENT / CHIEF EXECUTIVE OFFICER, MARGARET BRENNAN

To Our Community Partners,

Our patients inspire us

As a federally qualified health center with a mission to help others, we, "Provide quality and compassionate primary healthcare services to Central Florida's diverse communities." Community Health Centers is committed to providing extraordinary care, to those we serve.

We help people live the healthiest lives possible

By providing resources and encouragement, we empower patients to become actively engaged in making wise healthcare decisions to live a healthier lifestyle. When health issues arise, and our patients need medical care, we offer the highest levels of clinical practice that our patients deserve.

We are engaged members of our communities

We continue to grow and expand our services to meet the needs of our Central Florida communities.

Working together with providers, agencies, and organizations, we ensure our patients have convenient and affordable access to health services.

We evaluate where we have been, where we are, and where we are going

Our organization has learned much in the last four decades, and we continue to look for ways to improve our service to others. We look forward to the future and our contributions toward a healthier Central Florida. Thank you for your support and interest in Community Health Centers.

Sincerely,

A handwritten signature in black ink that reads "Margaret Brennan".

Margaret Brennan

President/Chief Executive Officer
Community Health Centers, Inc.

54,000+

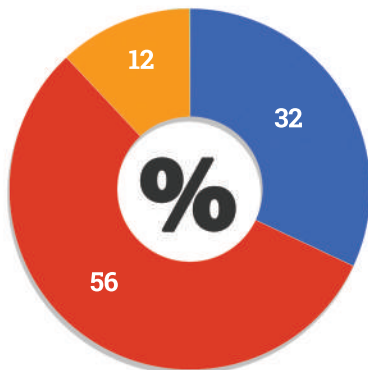
CENTRAL FLORIDA
PATIENTS
SERVED

140,000+
MEDICAL
VISITS

45,000+
DENTAL
VISITS

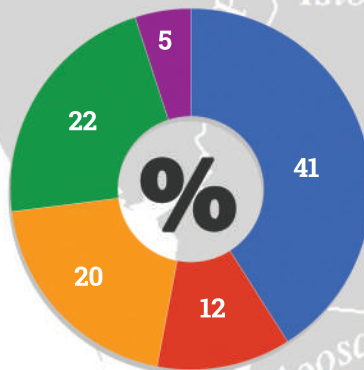
173,000+
PRESCRIPTIONS
FILLED

RACE



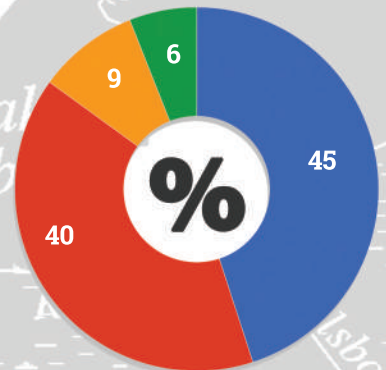
Black White Other

AGE



0-14 Yrs 15-24 Yrs 25-44 Yrs
45-64 Yrs 65+ Yrs

INSURANCE STATUS



Medicaid Uninsured
Private Medicare



Nickey Malcolm, MD

Zora

ZORA'S STORY

Meet Zora, she is a determined teenager that changed her health with the help of Community Health Centers. Just 18 months earlier, Zora was **diagnosed** as being **pre-diabetic** at her medical appointment with her CHC pediatrician, Nickey Malcolm, MD. Dr. Malcolm provided Zora with health education materials on diabetes and living a healthy lifestyle, as well as informing Zora of her future health risks if she didn't make an immediate change.

Zora was **motivated to change her life** since she was often tired and was frustrated with her weight, as well as, the difficulties of shopping for stylish clothes at department stores. On that day, she **took charge and made herself a promise** to make healthy choices. She started to exercise daily and began cooking her own healthy meals.

Today, **Zora has lost 128 lbs**, is no longer pre-diabetic and has more energy. She, now, has lots of options when shopping for clothes.

FINANCIAL INFORMATION

		FY2014	FY2015
REVENUES			
Patient Fees	\$	19,652,762	24,873,421
Grants	\$	12,324,898	11,621,518
Other	\$	203,605	272,137
Total Revenues	\$	32,181,265	36,767,076
EXPENSES			
Salaries and Benefits	\$	23,401,369	25,577,974
Supplies	\$	2,377,606	2,842,007
Contract Services	\$	1,407,828	2,188,033
Occupancy	\$	1,147,402	1,254,835
Utilities	\$	601,397	704,232
Insurance/Other	\$	2,681,100	3,167,089
Total Expenses	\$	31,616,702	35,734,170
TOTAL			
Gain (Loss)	\$	564,563	1,032,906
Total Assets	\$	26,122,108	29,344,668
Total Net Assets	\$	16,848,211	17,881,117

OUR ORGANIZATION

1st FQHC in Florida to be **Accredited by The Joint Commission**

Accredited by the **Accreditation Association for Ambulatory Healthcare**
(AAAHC)

Achieved **Patient Centered Medical Home Level II** Recognition

Achieved **Meaningful Use Standards** every year since 2011

Patient Satisfaction Scores above 90%



HIMSS - 2014 Davies Award Winner

For our use of electronic Health Records to successfully improve healthcare delivery

BOARD OF DIRECTORS

John Sanders, Chairperson
Maria Rodriguez-Scott, 1st Vice Chairperson
Pascale Vincent, 2nd Vice Chairperson
Timothy McKinney, Treasurer
Karla Radka, Secretary
Mercedes Fonseca, Past Chairperson
Nathaniel Friends, Director
Lauren Josephs, PhD, Director
Adler Labossiere, Director
Ray Schleichkorn, Director
T. Scott Walker, Director
Sonya Young, Director
Margaret Brennan, Ex-Officio Member

LEADERSHIP TEAM

Margaret Brennan, President/Chief Executive Officer
Mark Dickinson, Executive VP/Chief Financial Officer
Jeffrey Bowman, Vice President/Chief Operations Officer
Debra Andree, MD, Interim Chief Medical Officer
Gregg Stewart, DMD, Vice President/Chief Dental Officer
Cheryl Viadero, Vice President of Human Resources
John Riordan, Director of Marketing & Community Relations
Janice Scales, RN, Director of Risk Management, Safety & Wellness
Susan Nichols, MPH, Director of Government Relations & Grant Funding
Kim Barkman, BSN-BC, MSIT, MBA, Director of Information Services
Chimira Edwards, MHA, LHRM, CPC, PCO, Director of Revenue Integrity & Accreditation
Darren Marsh, Pharm.D., Director of Pharmacy



ANNUAL REPORT
BUILDING FOR A HEALTHIER CENTRAL FLORIDA
2015



110 S Woodland St
Winter Garden, FL



www.chcfl.org
questions@chcfl.org



407-905-8827
1-877-552-4235