THE MISSION OF COMMUNITY HEALTH CENTERS IS TO PROVIDE QUALITY AND COMPASSIONATE PRIMARY HEALTHCARE SERVICES TO CENTRAL FLORIDA’S DIVERSE COMMUNITIES.

HEALTH SERVICES OFFERED

- Family Medicine
- Internal Medicine
- Pediatric Medicine
- Obstetrics
- Gynecology
- Optometry
- Behavioral Health
- Adult Dentistry
- Pediatric Dentistry
- Pharmacy
- Family Planning
- Lab
- X-Ray
A MESSAGE FROM PRESIDENT / CHIEF EXECUTIVE OFFICER, MARGARET BRENnan

To Our Community Partners,

Our patients inspire us

As a federally qualified health center with a mission to help others, we, “Provide quality and compassionate primary healthcare services to Central Florida’s diverse communities.” Community Health Centers is committed to providing extraordinary care, to those we serve.

We help people live the healthiest lives possible

By providing resources and encouragement, we empower patients to become actively engaged in making wise healthcare decisions to live a healthier lifestyle. When health issues arise, and our patients need medical care, we offer the highest levels of clinical practice that our patients deserve.

We are engaged members of our communities

We continue to grow and expand our services to meet the needs of our Central Florida communities.

Working together with providers, agencies, and organizations, we ensure our patients have convenient and affordable access to health services.

We evaluate where we have been, where we are, and where we are going

Our organization has learned much in the last four decades, and we continue to look for ways to improve our service to others. We look forward to the future and our contributions toward a healthier Central Florida. Thank you for your support and interest in Community Health Centers.

Sincerely,

Margaret Brennan
President/Chief Executive Officer
Community Health Centers, Inc.
54,000+ CENTRAL FLORIDA PATIENTS SERVED

140,000+ MEDICAL VISITS

45,000+ DENTAL VISITS

173,000+ PRESCRIPTIONS FILLED

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**RACE**

- Black: 12%
- White: 32%
- Other: 56%

**AGE**

- 0-14 Yrs: 22%
- 15-24 Yrs: 41%
- 25-44 Yrs: 12%
- 45-64 Yrs: 20%
- 65+ Yrs: 5%

**INSURANCE STATUS**

- Medicaid: 9%
- Private: 22%
- Uninsured: 40%
- Medicare: 45%

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54,000+ 140,000+ 45,000+ 173,000+
Meet Zora, she is a determined teenager that changed her health with the help of Community Health Centers. Just 18 months earlier, Zora was diagnosed as being pre-diabetic at her medical appointment with her CHC pediatrician, Nickeey Malcolm, MD. Dr. Malcolm provided Zora with health education materials on diabetes and living a healthy lifestyle, as well as informing Zora of her future health risks if she didn’t make an immediate change.

Zora was motivated to change her life since she was often tired and was frustrated with her weight, as well as, the difficulties of shopping for stylish clothes at department stores. On that day, she took charge and made herself a promise to make healthy choices. She started to exercise daily and began cooking her own healthy meals.

Today, Zora has lost 128 lbs, is no longer pre-diabetic and has more energy. She, now, has lots of options when shopping for clothes.
## Financial Information

### Revenues

<table>
<thead>
<tr>
<th>Source</th>
<th>FY2014</th>
<th>FY2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patient Fees</td>
<td>$19,652,762</td>
<td>$24,873,421</td>
</tr>
<tr>
<td>Grants</td>
<td>$12,324,898</td>
<td>$11,621,518</td>
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<tr>
<td>Other</td>
<td>$203,605</td>
<td>$272,137</td>
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<tr>
<td><strong>Total Revenues</strong></td>
<td><strong>$32,181,265</strong></td>
<td><strong>36,767,076</strong></td>
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</table>

### Expenses

<table>
<thead>
<tr>
<th>Category</th>
<th>FY2014</th>
<th>FY2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salaries and Benefits</td>
<td>$23,401,369</td>
<td>$25,577,974</td>
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<tr>
<td>Supplies</td>
<td>$2,377,606</td>
<td>$2,842,007</td>
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<tr>
<td>Contract Services</td>
<td>$1,407,828</td>
<td>$2,188,033</td>
</tr>
<tr>
<td>Occupancy</td>
<td>$1,147,402</td>
<td>$1,254,835</td>
</tr>
<tr>
<td>Utilities</td>
<td>$601,397</td>
<td>$704,232</td>
</tr>
<tr>
<td>Insurance/Other</td>
<td>$2,681,100</td>
<td>$3,167,089</td>
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<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$31,616,702</strong></td>
<td><strong>35,734,170</strong></td>
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</tbody>
</table>

### Total

<table>
<thead>
<tr>
<th>Category</th>
<th>FY2014</th>
<th>FY2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gain (Loss)</td>
<td>$564,563</td>
<td>$1,032,906</td>
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<tr>
<td>Total Assets</td>
<td>$26,122,108</td>
<td>$29,344,668</td>
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<tr>
<td><strong>Total Net Assets</strong></td>
<td><strong>$16,848,211</strong></td>
<td><strong>17,881,117</strong></td>
</tr>
</tbody>
</table>
OUR ORGANIZATION

1st FQHC in Florida to be Accredited by The Joint Commission

Accredited by the Accreditation Association for Ambulatory Healthcare (AAAHC)

Achieved Patient Centered Medical Home Level II Recognition

Achieved Meaningful Use Standards every year since 2011

Patient Satisfaction Scores above 90%

HIMSS - 2014 Davies Award Winner
For our use of electronic Health Records to successfully improve healthcare delivery

BOARD OF DIRECTORS

John Sanders, Chairperson
Maria Rodriguez-Scott, 1st Vice Chairperson
Pascale Vincent, 2nd Vice Chairperson
Timothy McKinney, Treasurer
Karla Radka, Secretary
Mercedes Fonseca, Past Chairperson
Nathaniel Friends, Director
Lauren Josephs, PhD, Director
Adler Labossiere, Director
Ray Schleichkorn, Director
T. Scott Walker, Director
Sonya Young, Director
Margaret Brennan, Ex-Officio Member

LEADERSHIP TEAM

Margaret Brennan, President/Chief Executive Officer
Mark Dickinson, Executive VP/Chief Financial Officer
Jeffrey Bowman, Vice President/Chief Operations Officer
Debra Andree, MD, Interim Chief Medical Officer
Gregg Stewart, DMD, Vice President/Chief Dental Officer
Cheryl Viadero, Vice President of Human Resources
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Darren Marsh, Pharm.D., Director of Pharmacy